# **Loddon Wimmera System**

Our Loddon Wimmera System includes the towns of Borung, Wychitella, Korong Vale, Wedderburn, Bridgewater, Inglewood, Laanecoorie, Tarnagulla, Dunolly, Bealiba.

We service around 2,055 water connections and 1,412 wastewater connections for a population of more than 3,700.



# SECURING WATER FOR OUR FUTURE

Our priority is securing water for our customers and ensuring the demand for water is met for the next 50 years.

We use water resource and climate data from the last 130 years, as well as population growth, household water usage and climate change projections to forecast our future water resource position.

We need to continually adapt to meet these challenges, and balance the social, environmental and economic needs to plan for a sustainable future.

Our Urban Water Strategy identifies the best mix of actions to provide water services now and into the future. Building bigger and better infrastructure is not the only way to ensure security of supply. We can look for new ways to reduce the water we use, find new water sources, or reuse more water.



## Source water

Water for the towns of Borung and Wychitella is sourced from the Wimmera Mallee Pipeline. Korong Vale, Wedderburn, Bridgewater and Inglewood are supplied from the Wimmera Mallee Pipeline and South West Loddon Pipeline. Laanecoorie, Tarnagulla, Dunolly, Bealiba are currently supplied from the Loddon River.



## Treated water

Raw Water is treated at our water treatment plants in Korong Vale, Bridgewater and Laanecoorie and supplied to our customers through our water supply network. Non-potable water is supplied to Borung and Wychitella.



### Water reclamation

Wastewater is collected through our sewer networks and treated at our water reclamation plants in Wedderburn, Bridgewater and Dunolly. There is no sewerage service in Korong Vale, Borung, Bealiba, Tarnagulla or Laanecoorie. Our plants also treat wastewater from commercial sites in accordance with trade waste agreements and consents. These businesses range from cafes to large industries.



### Water reuse

The recycled water produced at our water reclamation plants is supplied to local irrigators. Biosolids are reused for agricultural purposes.



WATER CONNECTIONS

2,055



1.412



POPULATION 3,700











## INVESTMENTS IN THIS SYSTEM

These are some of the projects we have invested in for the Loddon Wimmera System since our last Urban Water Strategy in 2017:

- Connected the Bridgewater and Korong Vale Water Treatment Plant (WTP) to the South West Loddon Pipeline and secured additional water entitlements.
- Upgraded the Bridgewater WTP and Laanecoorie WTP to ensure greater water security.
- Renewed the Bridgewater WTP groundwater bore, ensuring there is a backup supply of water.
- Renewed the Laanecoorie WTP Programmable Logic Controller
- Planned new raw water storages and pump station for Laanecoorie WTP to take water from the South West Loddon
- Added solar power to the Korong Vale WTP.
- Planned an upgrade at the Korong Vale WTP.
- Network disinfection for Bealiba was upgraded.







# CONNECT WITH US

You can contact us by telephone, email, mail or in person.

24-HOUR FAULTS AND LEAKS > 1300 363 200

GENERAL AND BILLING ENQUIRIES > 1300 363 200 Monday to Friday 8am to 5pm

EMAIL > coliban@coliban.com.au

**ONLINE FORM >** Our Contact Us online form is available at www.coliban.com.au if you would like to ask a question or provide feedback.

#### MAIL CAN BE ADDRESSED TO >

PO Box 2770, Bendigo DC, VIC 3554

IN PERSON ENQUIRIES > Monday to Friday 8am to 5pm 37-45 Bridge Street, Bendigo, Victoria.

### CUSTOMER COMMUNICATION ASSISTANCE IS AVAILABLE FOR >



Non English speaking customers 13 14 50



Speech and hearing-impaired customers

# GENERAL INFORMATION ON OUR WEBSITE > www.coliban.com.au

CONNECT WITH US >









Did you know you can connect with us on a range of issues through Connect Coliban, our online portal for engagement and feedback, allowing us to engage directly with our customers.

Find out about and follow the progress of our projects and help us achieve our vision of water to live, grow and enjoy at www.connect.coliban.com.au

You can provide feedback at any time by calling

1300 363 200 or emailing

coliban@coliban.com.au

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